

Return delivery of goods

company name: _____

address: _____

city: _____

customer no.: _____

your name: _____

phone: _____ email: _____

project.: _____

Please **always** enclose a copy of purchase

In case your goods are out of warranty, the costs will be charged.

reason of return:

returned because of pre-replacement **packing-list:** _____

credit

supplied false

incorrectly ordered

warranty (12 months / Hochiki with ESP protocol 36 months)

review/quotation (not executed repairs will be charged by vendor guidelines)

software update

repairs (up to 100€ will be done without confirmation)

other: _____

device description	NSC-Art.No.	serial no.	software version	delivery date

detailed fault description (important!):

Inspection and restocking fee of 10% will be made on returns if the goods have not been unpacked.

If the goods are undamaged but opened original packaging, inspection and restocking charge of 20% will be made.

date: _____

signature: _____