

# RETURN DELIVERY OF GOODS



## CONTACT

Company name

Address

City

NSC Customer no.

Your name

Phone

Email

Project

**ATTENTION** Please always enclose a copy of purchase  
In case your goods are out of warranty, the costs will be charged.

## REASON OF RETURN

Returned because of pre-replacement **packing-list:**

Credit

Supplied false

Incorrectly ordered

Warranty case (12 months / Hochiki with ESP protocol 36 months), Replacement is needed.

Execute review/quotation  
(not executed repairs will be charged by vendor guidelines)

Execute software update

Execute repairs (up to 100€ will be done without confirmation)

Other

■	<b>DEVICE DESCRIPTION</b>	<b>NSC-ART.NO. SERIAL NO. SOFTWARE VERSION DELIVERY DATE AMOUNT</b>
---	---------------------------	---

## DETAILED FAULT DESCRIPTION (IMPORTANT!):

Inspection and restocking fee of 10% will be made on returns if the goods have not been unpacked.  
If the goods are undamaged but opened original packaging, inspection and restocking charge of 20% will be made.

Date

Company stamp / Signature